

FRAMEWORK COMPLETIONS
1st April 2007 – 31st October 2007

Congratulations to the following learners who have successfully completed Apprenticeship Frameworks.

Business & Administration - Advanced Apprenticeship

Stuart Alexander Barry	Connexions
Lianne Bayrouthieh	Volker Stevin Ltd
Sarah Jayne Burke	WT Burden Ltd
Melissa Charlton	SCS
Ann-Marie Hall	Amdega Ltd
Stephanie Hogarth	Autocarriers Ltd
Chanel Byronie Hunt	Two Castles Housing Assoc
Amie Keethlo	Two Castles Housing Assoc
Leanne Leighton	The Angel View Inn
Dionne Louise McGarrigal	Watson Burton LLP
Rachel Melanie Oliver	Esh Group
Catherine Smith	Springwell Health Centre
Lesley Turnbull	Durham Sixth Form Centre
Kevin Watson	Watson Burton LLP
Gemma Wilson	Youngs Environmental
Janine Louise Wilson	T&W Strategic Health Authority

Business & Administration - Apprenticeship

Victoria Anne Barber	Philips Collection Services Ltd
Lianne Bayrouthieh	Volker Stevin Ltd
Jane Elizabeth Blewitt	Philips Collection Services Ltd
Sophie Burns	Persimmon Homes Ltd
Kris Carr	Ranger Transport Services Ltd
Charlotte Anne Clark	Philips Collection Services Ltd
Jamie Peter Clement	Andrew Craig
Michael David Cox	Charles Church North East
Craig Antony Gale	St Andrews Medical Practice
Jane Garrick	Watson Burton LLP
Terren-Marie Graham	Direct Door Panels Ltd
Rachel Elizabeth Harpin	Direct Door Panels Ltd
Marnie Hayton-Wylie	Watson Burton LLP
Jessica Anne Hill	ITEC North East Ltd - Gateshead
Kayley Marie Hodgson	Watson Burton LLP
Jennifer Leslie Horner	Alliance Psychological Services
Andrew John Hutchinson	Hauser North East
Laura Ashleigh Iredale	Browell Smith & Co
Terri Louise Kingsland	Bondicar Medical Group
Craig Larvin	CMS (UK) Ltd
Rebecca Lee	Watson Burton LLP
Stephanie Leighton	Capita
Amy Gwen Lowes	Woodham Dental Surgery
Jonathon Matthews	Philips Collection Services Ltd
Dean McKeough	Jade Care Ltd
Dean James Moore	Philips Collection Services Ltd
Tracey Palmer	ITEC North East Ltd - Aycliffe
Elizabeth Pounder	Clive Owen & Co LLP
Lianne Robinson	EEF Northern Association
Luke Stones	Northgate Vehicle Solutions Ltd
Sarah Venus	Specsavers Opticians
Lyndsey Alice Walker	ITEC North East Ltd - Aycliffe
Caroline Young	Wilsonart International

Customer Service - Advanced Apprenticeship

Shiuly Begum Shumi	Darling & Stephenson Solicitors
Leanne Bragg	Orange
Kevin Dove	Casa del Mar
Rose-Marie Kiley	Blackett Hart & Pratt

Customer Service – Apprenticeship

Gemma Hole	Dr Baligas Surgery
Amy Smithson	Sports Zone

Developing IT systems - Advanced Apprenticeship

Paul David Brown	ThyssenKrup Automotive Tallent
David Clark	Mortimer Comprehensive
David Forster	HB Technologies Ltd
Marc Hayles	Conex
Craig Jon Milne	Croft Technology plc
Lee Daniel Rudd	Priory Woods School
Graeme Wilson	IT Professional Services

Developing IT systems - Apprenticeship

Philip Atkinson	HBS
Stuart Baily	St Leonards RC Comprehensive
Sarah Alice Boynton	Education Village
Daniel Alan Brown	Durham Community Business College
Stuart Craster	Norton Primary School
Steven Curry	Durham Community Business College
Andrew Dowson	Jubilee Medical Centre
Jason Thomas Jones	Cornerkey Solutions Ltd
Robert Daniel Kent	St Davids RCA School
Vicki Kirk	ITEC NE Ltd - Middlesbrough
Ben Michael Knudsen	HBS
Sean Laight	St Leonards RC Comprehensive
Sarah Louise Morgan	Hylton Castle Primary School
Andrew Moyle	Spennymoor School
Oliver Harry Smith	Omnicom CTI
Stephen Turnbull	Greenfield School & Community Arts College
Ashley Wilson	Education Village

ICT for users - Apprenticeship

Kerry Anne Bermingham	Prosper Finance
Christopher Adam Jackson	Macks Solicitors

fact

consider this...

'One in five young people in university or higher education fail to complete their course' - National Audit Office

incentives

EDITION 21



GIRL POWER

Hylton Castle Primary School pupils are full of admiration and support for IT Technician, Sarah Morgan, whose enthusiasm for all things IT related is truly inspiring. At 20, Sarah's role in school is impressive, providing unrivalled support for teachers, systems and pupils, not forgetting the local authority.

At primary school Sarah's love was always IT, during secondary education at The Hermitage, Chester-le-Street and night classes she gained a GNVQ in IT, CLAIT and IBT2, followed by an IT Systems Support BTEC National

Diploma at Derwentside College, Consett. However, when applying for IT Technician jobs, her lack of experience always counted against her. Various temping jobs followed but Sarah's true ambition wasn't deterred and finding ITEC North East on the web was her saviour. ITEC arranged an interview at Hylton Castle Primary, Sunderland, a period of work experience resulted in an offer of employment allowing Sarah to embark upon an IT Practitioner Apprenticeship followed by her Advanced IT Professional Apprenticeship. Supported by school she is also studying for an MCSA (Microsoft Certified Systems Administrator) qualification.

Appreciated by all concerned, Head Teacher, Elaine Armstrong, readily acknowledges Sarah's expertise, enthusiasm and confidence, particularly her involvement in CC4G – Computer Clubs for Girls, an award winning, national initiative capturing the imagination of girls, linked closely to areas of the national curriculum. Such is Sarah's success working two evenings a week with 15 girls, she is now running a further two evenings for the boys who are currently designing a theme park.

BOLSTER AND BENEFIT

Our aim for 95% of all ITEC employees to hold at least an ICT level 2 qualification is on target as Aycliffe staff strive to join Gateshead based staff in achieving their CLAIT+ is to be followed by staff based at our Middlesbrough training centre.

Bolstering existing skills with work related units covering word, powerpoint, email, spreadsheets and databases has motivated staff to use their new found expertise and hopefully benefit learners during induction. Each of the current presentations delivered to new learners will be totally transformed inline with ITEC's recent re-branding, but more importantly to enhance the induction experience for all concerned.



fact

consider this... 'The average student is £12,363 in debt after graduating' - NatWest Bank Survey 2007
'Nearly a quarter of graduates are doing a job that didn't require a degree at all' - jobs2view.com www.edge.co.uk

CONTACTS

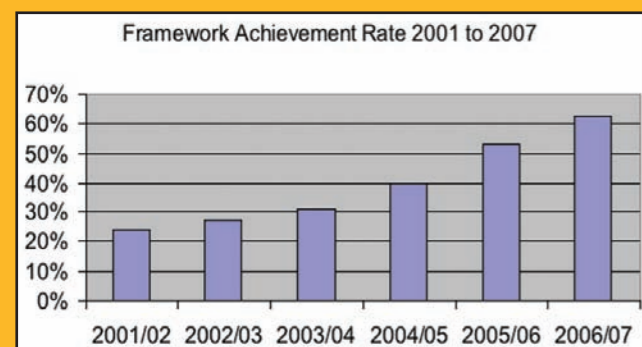
ITEC North East Ltd Head Office & Aycliffe Centre Technology Court Bradbury Road Aycliffe Industrial Park Newton Aycliffe Co. Durham DL5 6DA	ITEC North East Ltd Gateshead Centre Kingfisher House Kingsway North Team Valley Gateshead Tyne & Wear NE11 0JQ	ITEC North East Ltd Middlesbrough Centre 2nd Floor Pullman House 5 Zetland Road Middlesbrough TS1 1EH
01325 320052	0191 491 3316	01642 232550

BETTER SKILLS, BETTER JOBS, BETTER LIVES.

The LSC annual report 2006-07 – Better Skills, Better Jobs, Better Lives was laid before Parliament recently, setting out progress made over the last 12 months and there is a great deal to celebrate. Skills and qualification levels have never been higher for both young people and adults; the LSC have helped 40,000 businesses equip their staff with new qualifications through the Train to Gain Service; and in the College sector, just look around the country and see the dozens of iconic, world-class buildings standing as beacons in the community, inspiring people to learn.

Apprenticeships are also celebrating with success rates improving by a further 10% in 2006/07, following last year's increase of 13%. For the year to July the National figure now stands at 62.56%, made up of Apprenticeships at 62.14% and Advanced Apprenticeships at 63.57%.

ITEC North East's figures are 68% overall, made up of Apprenticeships at 68.57% and Advanced Apprenticeships at 60%. Over the last six years success rates have progressively improved as has the value to young people of an Apprenticeship career:



Without Fire Wardens... companies cannot meet their humanitarian and legal obligations. A Fire Warden's job is crucial as is fully appreciated by 3 ITEC learners who have each been given this responsibility by their employers:-

Curtis Gray employed by NSG (National Salvage Group) in Darlington, also Michelle Newbery and Kelly Stapleton both employed by Specsavers in Bishop Auckland.



ALL ABOUT BEING PART OF THE TEAM!!

Work based learning has stood the test of time and been a career springboard for thousands of young people, no more so than Carl Green, who at 16 committed himself to learning his skills in a true working environment. Originally placed by ITEC with Cummins Engines in Darlington and Sebden Steel he gained the experience to complete his BTEC National in Business & Finance. Carl has progressed with Sebden Steel to become a Sales Executive with numerous responsibilities including support for another ITEC learner, Natasha Francis.

Natasha turned to ITEC for guidance and support after A levels and time at university realising a need to get a foot onto the career



ladder. Sebden Steel North East have a recruitment policy of encouraging opportunities for young people and offered Natasha work experience, during which time she impressed all concerned with her attitude and ability in a busy office environment. As Natasha's experience has developed her role as Commercial Trainee progressed onto employment as Sales Administrator allowing her to complete her Foundation Apprenticeship and embark upon an Advanced Apprenticeship in Business Administration. Her responsibilities cover updating computerised systems for 7 sites nationwide, including all Health & Safety issues on the company Intranet, using bespoke software for credit and stock control whilst producing the company newsletter.

Carl credits Natasha as being "a valued employee" reflected in her confident manner and valued input as a team member.

A 'JOLLY GOOD' APPRENTICESHIP

Securing employment and studying for a nationally recognised Apprenticeship for many years seemed way beyond belief for David Goodfellow. During childhood David suffered prolonged and debilitating illnesses, contracting a viral infection aged 10, affecting his skin, limbs and muscles, he started comprehensive school confined to a wheelchair. Enduring months of tests he was eventually diagnosed with Dermatomyositis. At 12, David was registered disabled and life revolved around constant hospital visits, but with intense physiotherapy to build muscle strength, he discarded his wheelchair a year later. Lung problems resulting from his low immune system saw David spending up to 9 hours a day attached to a drip, severely affecting his school attendance, but with a truly concerted effort he gained GCSE passes in English and Maths.

Leaving school despondent, with few prospects for the future, David realised his disability entitled him to a provisional driving license at 16. Passing his test and obtaining a car through Motability, independence gave him confidence to look for opportunities in further education and employment.

In January 2007 David successfully attended an interview with Capita Hartshead, in Darlington and having satisfactorily completed a 3 month probationary period is proving himself a valued team member with sole responsibility for receiving special and international mail, logging onto a spreadsheet and directing to the correct team for action. As David proves his understanding of systems and procedures as a Business Support Pensions Administrator he is studying for an Apprenticeship in Business & Administration to acknowledge his workplace achievements. As David steadily gains in confidence his Apprenticeship will help him to reach his full potential and prepare for new career challenges in the future.



Michelle and Vicki ... gaining new opportunities.

QUALIFICATIONS - ITS NEVER TOO LATE!!

Gaining GCSE's is taken for granted by the vast majority of secondary pupils, but a school environment, for a small minority, is an experience best forgotten! At 14, Vicki Adamson, was directed to 'New Start' an initiative run by Stockton Council, an alternative to school offering support and encouragement which spurred Vicki on to a variety of courses ranging from catering to animal care.

Without conventional GCSE's Vicki was unsure of opportunities available to her, however Connexions arranged an interview with staff at ITEC's Middlesbrough training centre and following an assessment was offered a place on their ITQ (IT Users) Level 2 Apprenticeship course. ITEC staff arranged for Vicki to attend an interview with local company, Ultimate Communications where Vicki put into practice skills gained from her Gold Award in Job Seeking with 'New Start'.

Successfully completing a six-month trial period Vicki is now employed and delighted at the progress she has made, in a job she absolutely loves. Vicki's supervisor, ex-ITEC Apprentice, Michelle O'Driscoll, originally started with Ultimate Communications in January 2003 and is now working closely with Vicki, passing on her expertise in ensuring full administrative support is given to their 35 colleagues as the company offers a number of key ICT services throughout the UK including local government, education and health services. Vicki is exceptionally proud of her current CV reflecting her new found skills and real aptitude in the world of work.

Simon Close, her Senior Manager comments, "A proven track record developing trainees into integral team members has been a key attribute to the success of our company. Vicki has shown great determination in reaching objectives set both by herself and Michelle. Credit also goes to ITEC for continuously preparing Apprentices and guiding them through the introductory years of their career".

- Business Administration
- Customer Service
- IT Users
- IT Practitioner / Professional

www.itecne.co.uk

itec
NORTH EAST LTD